



# ARROW<sup>®</sup> II forum: ask the regulator

Hosted by Lyndon Nelson,  
Director of Risk Management, FSA

**Location: The Financial Services Authority, London**

**14 April 2010**

**26 May 2010**

## **Forum Highlights**

This is your chance to ask the **ARROW** team straight questions and get straight answers on any aspect of **ARROW**. As the agenda is entirely driven by participants, booking is limited to a maximum of 10 delegates.

This event may be of particular interest to firms who are preparing for an **ARROW** II Risk Assessment.

# booking form

Title (Mr/Mrs/Ms etc)

First Name

Last name

Job Title

Full Company Name

FSA Firm Reference Number

Address

Post Code

Tel

Fax

Email

Are you happy to be contacted by email? Yes  No

Please select the forum you would like to attend:

**Wednesday 14 April 2010 – (08.15-10.00)**

**Wednesday 26 May 2010 – (08.15-10.00)**

**Fee:**  
£250 per person (no VAT)

**Payment method:**  
(please tick)

Cheque     Card     BACS  
 VISA     MasterCard     Maestro

**Please note we are unable to take Amex**

Card No.

Exp. Date        Issue No. (Maestro only)

Card Security Code (last 3 digits on reverse of card)

## How to submit questions

We will do our best to answer all questions raised on the day. However if you have a particular topic that you would like to cover please contact:

**Elizabeth Lash**  
ARROW Project Team  
Tel: 020 7066 1816  
Email: elizabeth.lash@fsa.gov.uk

## How to submit your booking form

Fax/post to:  
**Cristina Gaitens**  
The Financial Services Authority  
25 The North Colonnade  
Canary Wharf  
London E14 5HS  
Tel: 020 7066 9026  
Fax: 020 7066 9027  
Email: cristina.gaitens@fsa.gov.uk

## Information on other events

The personal information provided by you will be held on an Industry Training database so that we can send you information of future events. The information will only be used for the purposes for which it was supplied.

If the delegate would prefer not to receive these details please tick here.

## Cancellation policy

Cancellation – no refunds will be given. Substitute delegates are welcome, but at least one week's notice of the change must be given.

## Places will be allocated on a first-come, first-served basis

- If paying by credit card you can fax this form to us on 020 7066 9027
- If paying by BACS, please submit payments to a/c 00828179, sortcode: 30 00 02, quoting reference: ARROW BRF/[delegate name].
- If paying by cheque, please make cheque payable to the Financial Services Authority